

SAGUARO TRANSPORTATION SERVICES

DISRUPTIVE AND/OR DANGEROUS BEHAVIORS POLICY AND PROCEDURES

PURPOSE:

To establish guidelines to be used when addressing disruptive and/or dangerous behaviors presented by a person(s) while being provided a service or in a program.

SCOPE:

The policy applies to all programs agency-wide. Refer to program-specific procedures for steps to follow within each program.

POLICY:

All persons served are treated with respect and care during situations that require staff interventions. All least restrictive interventions shall be exhausted before utilizing interventions such as emergency safety response, time out or nonviolent physical crisis intervention.

PROCEDURE:

- A. Programs and staff use positive alternatives to behavioral interventions (such as de-escalation and re-direction) in an attempt to avoid negative behaviors by persons served, to promote positive therapeutic relationships and to empower the person served to manage his or her own behavior.
- B. Each agency program maintains its own written policy or procedure for positive interventions that are appropriate to the environment of the specific program. The written procedure for using emergency safety responses and other means of therapeutic intervention are outlined in program procedures. Some programs do not use emergency safety response as described in the Arizona Administrative Code.