

SAGUARO TRANSPORTATION SERVICES

ADA TRANSPORTATION POLICIES

It is the policy of Saguaro Transportation Services (STS) to abide by all provisions of the Americans With Disabilities Act (ADA) of 1990, as amended, including but not limited to those stated below, in all of its activities, operations and relationships with—and accommodations of—employees, client- customers and the general public.

The Americans with Disabilities Act of 1990 (ADA) requires that persons with disabilities receive the same level of service from a transportation system as non-disabled persons. Services that are “separate but equal” are not acceptable (i.e. all individuals using wheel chairs on one bus and everyone else on another bus).

All Section 5310 recipients must keep federally funded equipment and facilities in good operating condition. Recipients must have policies and procedures to maintain vehicles. Recipients must maintain, in operative condition, those features of facilities, vehicles, and other capital equipment that are required to make them accessible. ADA accessibility features must be repaired promptly if they are damaged or out of order. Recipients must establish a system of regular and frequent maintenance checks of lifts sufficient to determine if they are operative.

Specific transportation provisions of the Americans with Disabilities Act (ADA), as amended, include but are not limited to the following requirements:

Lift vehicle availability – As required by the Americans with Disabilities Act (ADA), STS has a sufficient number of wheelchair accessible vehicles in our fleet to ensure that persons needing a wheelchair have equivalent access to our transportation services as ambulatory persons.

Maintenance of accessible features on vehicles – As required by the Americans with Disabilities Act (ADA), the accessible features on our vehicles are maintained to a high level, so that persons needing these features receive equivalent service to persons not needing those features.

Adequate time for vehicle boarding and disembarking - as required by the Americans with Disabilities Act (ADA) STS provides adequate time for boarding and disembarking our vehicles for persons with disabilities.

Use of portable oxygen/respirator equipment - As required by the Americans with Disabilities Act (ADA), persons using our transportation service may bring respirator, portable oxygen, and/or other life support equipment on board our vehicles, as long as they do not violate the law or rules relating to the transportation of hazardous materials. All equipment must be small enough to fit into our vans safely and without obstructing the aisle and/or block emergency exits.

Service animals – As required by the Americans with Disabilities Act (ADA), any guide dog, signal dog, or other animal individually trained to work or perform tasks for the benefit of an individual with a disability, including but not limited to, guiding individuals with impaired vision or alerting individuals with impaired hearing, are accepted on our vehicles.

Training in wheelchair securement, sensitivity to passengers – As required by the Americans with Disabilities Act (ADA), STS drivers are trained to proficiency in the use of wheelchair equipment on board our vehicles and in passenger sensitivity.